TERMS AND CONDITIONS – 2026 Advance Order Service (January to June)

In consideration of the Government of the Hong Kong Special Administrative Region as represented by the Postmaster General of the Hongkong Post ("**HKP**") agreeing to consider your application ("**Application**") to open/maintain an account with HKP ("**AOS account**") for use of the Advance Order Service ("AOS") and approving your Application, you agree to comply with and observe all the terms and conditions set out herein, in the Advance Order Service Guide for the current year ("**Guide**"), the AOS Reward Scheme Leaflet ("**Reward Scheme Leaflet**") and the Application Form submitted by you ("**Application Form**") (collectively referred to as "**Terms and Conditions**").

1. Open/Maintain an AOS Account

1.1 You are eligible for opening an AOS account only if you (i) provide your name in Chinese (if applicable) and English (identical to that on the proof of identity); (ii) provide a day-time contact number; (iii) provide a valid email address; and (iv) propose to purchase from HKP any stamp products listed in the Guide of HK$50 or above (including the delivery charge for each order). Once your Application is accepted by HKP, you will become an AOS member and account holder. If you fail to provide the information requested above, including the email address, it might result in an unsuccessful application for opening an AOS account or delays in stamp products collection/delivery.

1.2 If you are aged below 18 at the time of your Application, an acknowledgement by your parent or guardian aged 18 or above is required by signing and providing details on your Application Form as his/her endorsement of your profile information and Application.

1.3 The minimum order amount for the Auto-order Plan or Flexi-order Plan is HK$50. If you choose to subscribe to both the Auto-order Plan and the Flexi-order Plan for the placement of standing order, separate Applications shall be submitted in respect of each plan. Separate accounts will be created for each of your accepted Applications.

1.4 Upon successful application, AOS account holders will be issued with one AOS membership card for each account free of charge; replacement of the AOS membership card will be subject to payment of a fee of HK$50 per card.

1.5 You agree not to revoke, cancel or withdraw your AOS Application once you have submitted such Application to HKP. These Terms and Conditions shall apply to and be binding on you once your Application has been accepted by HKP.

2. Order Arrangements and Limitations

2.1 Each order of stamp products specified in your Application ("**Order**") shall be subject to acceptance by HKP by way of acknowledgement letter issued to you ("**Acknowledgement Letter**"). HKP reserves the right to reject all or part of your Orders.

2.2 HKP will enter into a contract for the sale and purchase with you for all the stamp products specified in your Application and accepted by HKP as stated in the Acknowledgment Letter in accordance with and subject to these Terms and Conditions, irrespective of whether the payment of these stamp products is settled by lump sum payment or instalments ("**Contract**").

2.3 There is no quantity limit for Orders placed under AOS during the Incentive Period as specified in the Reward Scheme Leaflet ("**Incentive Period**").

2.4 After the Incentive Period and until six (6) weeks prior to the first day of issue of each stamp issue, each type of stamp products is subject to the limit set out as follows (which may be revised by HKP from time to time without giving prior notice): Mint Stamp - 500 sets per each, Stamp Sheetlet, Souvenir Sheet and Mini-pane - 500 sheets per each, Reel Stamp - 5 packs per each and other stamp products - 20 sets/packs per each. Between two (2) and six (6) weeks prior to the first day of issue of each stamp issue, only orders placed through "ShopThruPost" will be accepted subject to a quantity limit as updated on the website from time to time. No orders placed within two (2) weeks before the first day of issue of each stamp issue will be accepted.

2.5 Flexi-order Plan: You may make a standing order for a stamp product series specified in the Guide (e.g. the Lunar New Year Animal Series). If a standing order is accepted in the Acknowledgement Letter, the sale and purchase of each successive stamp issue of the same series will be included in the Contract, irrespective of whether it is issued on a half-yearly basis, yearly basis or once every several years. The types and quantity of stamp products under a particular series you order in your Application for the current issue which are accepted by HKP shall apply automatically to each successive issue under the same series issued subsequently.

2.6 Auto-order Plan: If you select the Auto-order Plan in your Application which is accepted by HKP as stated in the Acknowledgement Letter, the types of stamp products you have selected will commit you to automatically purchasing all issues falling within such types of stamp products throughout the period as stated in the Guide and biannually thereafter (including all additional issues). The quantity you have indicated with respect to each type of stamp products shall also apply to all issues falling within such type.

2.7 Unless otherwise stated by HKP, a sales period is imposed on all stamp products, which is normally three (3) months from the issue date at all post offices and six (6) months from the issue date on "ShopThruPost" ("**Sales Period**"). If stock runs out in less than three (3) months, the end of the Sales Period will be advanced accordingly.

2.8 Unless otherwise stated by HKP, you should order the stamp products from the commencement of the Incentive Period to on or before the order deadline to ensure that your stamp products can be collected or received at the earliest. If the supply of stamp products falls short of demand or the order form is submitted after the specified date resulting in failure to fully meet the quantity ordered by subscribers, HKP reserves the right to allocate the stamp products on a first-come, first-served basis, by drawing of lots or other methods prescribed by HKP from time to time. The number of stamp products allocated may be less than the original order amount.

2.9 Unless otherwise expressly allowed under these terms and conditions including Clause 2.10 below, you may only vary the quantity and type of stamp products ordered under the Auto-order Plan or the Flexi-order Plan within seven (7) working days (for members whose correspondence addresses are located ones in Hong Kong) or one (1) month (for members whose correspondence addresses are located outside Hong Kong) after HKP's issue of the Acknowledgement Letter to you. You should check the quantity and stamp products ordered as specified in the Acknowledgement Letter which will be deemed to be accurate if no request for variation is made by you within the said periods.

2.10 Your request for termination or variation of the quantity or types of stamp products selected in your Application shall take no effect unless such request in writing is received and accepted by HKP at least six (6) weeks before the issue date of the next issue of the stamp products and/or stamp product series concerned. If a notice of termination or variation is received by HKP less than six (6) weeks prior to the issue date of the stamp products concerned, this implies your consent that HKP is entitled to continue to charge you or debit from your credit card according to the quantity and types of stamp products you initially ordered in your Application.

2.11 HKP may release new stamp products not specified in the Guide and the Application Form on an ad hoc basis and AOS account holders will be informed of these products either via direct mail or other methods. If you have placed Orders under Auto-order Plan, you will have committed to purchase these new stamp products if they fall within the same product type selected by you under the Auto-order Plan. If you are an AOS account holder subscribed to the Flexi-order Plan, you will have to submit a new Application Form for ordering the new stamp issues before the application deadline. These Terms and Conditions shall apply to any Order and the purchase of all such additional stamp products.

2.12 If new stamp products (including additional issues released during the year) are over-subscribed and fail to meet the demand of AOS account holders, HKP reserves the right to distribute the stamp products on a first-come, first-served basis, by drawing of lots or other methods prescribed by HKP from time to time, subject to the stock availability of the stamp products.

2.13 In the event that an Order is not accepted by HKP, refund of the paid amount will be made under Clause 3.8 below.

3. Arrangements and Terms on Payment and Refund

3.1 Full payment - You should make full payment in Hong Kong Dollar at the time of submitting your Application (in case of settling the payment by cheque or by cash at the counter of post office), or provide the required particulars of your credit card for payment (in case of settling the payment by credit card). For payment with credit card, by signing and submitting the Application, you have authorised HKP to debit your credit card immediately for the full amount payable for all the stamp products you ordered under the Flexi-order Plan and/or the Auto-order Plan, and/or other products you ordered (if applicable), together with the delivery charge for each order, upon receipt of your Application. If you have placed a standing order for each successive stamp issue under the same series (as referred to in Clause 2.5 above), you will have to settle the payment, upon HKP's demand, for such successive issues before they are subsequently released either by cash (only at Post Office Counters in Hong Kong) or cheque, or by HKP's debit on your credit card (subject to the option you have selected in your Application).

3.2 Instalment – This option is only available to Orders accepted by HKP with a total amount (including delivery charges) up to HK$500 or above (for the Auto-order Plan) or HK$1,200 or above (for the Flexi-order Plan) and that the payment is to be settled by credit card. When a credit card is being linked to an Order by Instalment through HKP's online service (i.e. ShopThruPost), HK$0.1 will be debited from the credit card for card authentication purpose. Such transaction of HK$0.1 will be voided after the authentication. For the amount payable by you for each of the stamp issue, it will be debited from your credit card six (6) weeks before the issue date of each stamp issue and/or the collection/delivery date(s) of other products (if applicable).

3.3 You may choose to make a prepayment for the additional stamp issues to be released during the year (if any) and new stamp products to be issued in the subsequent years. No interests will be paid by HKP for the prepayment or any unused balance.

3.4 If credit card payment fails or if your cheque cannot be honoured (or the amount written on the cheque is insufficient), you shall, within seven (7) working days from the date of HKP's notification, settle the lump sum payment (or the deficiency, where applicable) with HKP. If you fail to settle the payment within the said period, HKP may reject all or part of your Application and/or serve on you a notice to terminate your AOS account and the Contract with immediate effect. Such action taken shall not prejudice the other rights of HKP or the chance of filing claims against you, and HKP shall have no liability for any loss or damage that you may incur.

3.5 You shall notify HKP in writing of any cancellation or expiry of your credit card at least seven (7) working days (for members whose correspondence addresses are located ones in Hong Kong) or one (1) month (for members whose correspondence addresses are located outside Hong Kong) before such cancellation or expiry, and advise the details of your new credit card in writing. If HKP has not yet received the payables for any stamp products by the said period, HKP may reject all or part of your Application and/or serve on you a notice to terminate your AOS account and the Contract with immediate effect. Such action taken shall not prejudice the other rights of HKP and the chance of filing claims against you, and HKP shall have no liability to you for any loss or damage that you may incur.

3.6 Should there be an account balance arising from late Orders as a result of missing the deadlines of certain stamp issues or due to other reasons, the balance will be used as prepayment for additional unscheduled stamp issues from January to June 2026 (if any) and stamp issues of subsequent years or payment for any other stamp products ordered under the AOS account. Alternatively, you may request a refund of the unused balance.

3.7 If your delivery address is located outside Hong Kong, HKP reserves the right to cancel your Orders under the circumstances when neither ordinary air mail nor surface mail is available from Hong Kong to your selected destination on the issue day. Should HKP decide to cancel your Orders, a notification will be sent through email or by post within seven (7) working days from the issue date and return of the paid amount will be made under Clause 3.8 below.

3.8 Refund will be made without interests or any other payments either (i) by cheque sent to the correspondence address stated in your Application or your address last known to HKP by ordinary mail if you paid by cash or cheque. If you have not provided any correspondence address before, separate email will be sent to you requesting for your correspondence address; or (ii) by crediting the amount to the account of the same credit card through which the payment was made if you paid by credit card. HKP will not bear any financial costs or other charges of whatsoever nature imposed by credit card companies or credit card issuers or any other persons involved in the course of refund, irrespective of whether the channel used by HKP for making the refund differs from that you use to settle the payment of your Order placed with HKP.

3.9 HKP reserves the right to adjust the prices of the stamp products quoted in the Guide and the Application. If you have selected the option of lump sum payment and your correspondence address is one of Hong Kong, you shall, within seven (7) working days from the date of HKP's demand, settle the balance with HKP. If you have selected the option of lump sum payment and your correspondence address is outside Hong Kong, you shall, within one (1) month from the date of HKP's demand, settle the balance with HKP. After receiving the payment in full for an Order, HKP will endeavour to make reasonable arrangements for the delivery of the stamp products ordered. If you select to pay by instalments, HKP will notify you of the changes in the amount payable for each payment due to postage increase and/or any other factors. The said amount due and payable will then be debited from your credit card account within six (6) weeks prior to the first day of the issue of the stamp products according to the procedures set out in Clause 3.2 above (as the case may be).

4. Arrangements on Stamp Product Collection/ Delivery

4.1 If you choose to receive the stamp products ordered through delivery service, order will be despatched to your designated address within six (6) working days after the first day of the issue of the new stamp products concerned. For the latest delivery arrangement, please visit Hongkong Post website at www.hongkongpost.hk. In case of non-delivery, for a delivery address located in Hong Kong, the Order will be sent to the post office near your designated address for your collection, whereas for a delivery address located outside Hong Kong, the Order will be returned to HKP, and the delivery charge will not be refunded. HKP will send a notification on the return of the stamp products to your last known address and you must contact HKP for the arrangement of another delivery within fourteen (14) working days upon receipt of such notification. Delivery charges will apply for another delivery.

4.2 For Orders amounting to or exceeding HK$2,000 per stamp issue, you are strongly advised to collect and acknowledge receipt of the stamp products ordered at your designated post office in Hong Kong (except mobile post offices in Hong Kong).

4.3 If you choose not to use delivery service, you are required to collect the stamp products ordered and accepted by HKP ("**Stamp Products Ordered**") at your designated post office (except mobile post offices in Hong Kong). Collection can be made in the following ways: -

(i) To collect in person by presenting: (a) your collection notice or (b) your AOS membership card (either original or photocopy/electronic copy); and (c) valid proof of your identity; or

(ii) To collect by your representative upon his/her presentation of: (a) your collection notice or (b) your AOS membership card (either original or photocopy/electronic copy); and (c) valid proof of his/her identity.

Notwithstanding anything provided herein, if you are aged below 11 (at the time of collection), you must authorise a person aged 11 or above as your representative to collect, with valid proof of his/her identity, the Stamp Products Ordered on your behalf.

4.4 Collection of your Stamp Products Ordered in the manner as mentioned above (Clause 4.3 above refers) by your representative or a person alleged to be your representative shall be deemed as collection by you in person.

4.5 In case you would like to change your designated post office, you have to apply in writing to HKP at Hongkong Post Philatelic Bureau, 3/F, Hongkong Post Building, 8 Wang Kee Street, Kowloon Bay, Kowloon ("**Hongkong Post Philatelic Bureau**"), or through HKP's online service (i.e. ShopThruPost) at least thirteen (13) weeks before the first day of issue of the stamp products concerned. HKP will notify you in writing of the result of your application for change of designated post office and, if applicable, the effective date of the change.

4.6 In case you would like to change the delivery address for your Stamp Products Ordered or your correspondence address, you have to notify HKP at Hongkong Post Philatelic Bureau, 3/F, Hongkong Post Building, 8 Wang Kee Street, Kowloon Bay, Kowloon ("**Hongkong Post Philatelic Bureau**") in writing at least thirteen (13) weeks before the first day of issue of the new stamp products concerned. HKP will notify you in writing to confirm your request and (if applicable) the effective date of the change. If you do not receive the confirmation from HKP one (1) month after your written notification, please contact HKP.

4.7 If your delivery address is located outside Hong Kong, you must pay the service charge for non-local delivery. The service charge for non-local delivery is HK$12 per delivery. All Stamp Products Ordered will be delivered by ordinary air mail. If you would like to choose Speedpost service instead, extra delivery charges will apply and you are required to make such a request to HKP by email at least two (2) weeks before the issue date of the stamp products concerned. We will confirm you with email reply whether your request is accepted. That said, whether the selected delivery service is feasible still depends on the actual prevailing circumstances. If ordinary air mail service is not available from Hong Kong to your selected destination on the issue date, we will dispatch your Orders by surface mail. If both ordinary air mail and surface mail services are not available, we will handle your Orders pursuant to Clause 3.7 above. If your delivery address is located in Hong Kong, the service charge for delivery will be HK$10 per delivery. If the total value of Stamp Products Ordered for one delivery is below HK$100, you may choose local registered mail by paying HK$15.5 (per delivery) in addition to the said service charge. If the total value of Stamp Products Ordered for one delivery exceeds HK$100, you will be entitled to local registered mail service free of charge. The service charge for delivery and local registered mail for each order paid will not be refunded in any event.

4.8 If your Stamp Products Ordered are not collected within the specified period, they will be returned to Hongkong Post Philatelic Bureau for your collection. The delivery charge for each order paid will not be refunded in any event. If your Stamp Products Ordered are not to be sent by delivery service as instructed, you will be issued with a notification for collection of your stamp products and you could collect your Order from your designated post office six (6) weeks from the first day of issue of the new stamp products (except for the case where post offices are closed on the first day of issue of such new products). If the Stamp Products Ordered are not collected from your designated post office within six (6) weeks from the first day of issue of the new stamp products concerned, they will be returned to the Hongkong Post Philatelic Bureau for your collection. You may collect them from Hongkong Post Philatelic Bureau from the 9th week onwards after the first day of issue of the new stamp products concerned. Stamp Products Ordered which have been returned to Hongkong Post Philatelic Bureau will not be redirected to post offices for your collection again.

4.9 If your correspondence or delivery address is one of Hong Kong addresses, any Stamp Products Ordered which have been returned to HKP ("**Returned Stamp Products**") will be kept for six (6) months from the first day of issue of the new stamp products concerned or from the date they are available for collection. If the Returned Stamp Products are not collected within six (6) months, a first reminder will be sent by email or to your address last known to HKP. If the Returned Stamp Products are not collected within one (1) month from the date when the first reminder is issued, a second reminder will be sent by email or to your address last known to HKP. If the delivery address concerned happens to be your correspondence address in Hong Kong, a final reminder will also be issued in the form of notice to be published in newspapers (one in a Chinese newspaper

and one in an English newspaper printed in Hong Kong). If you still do not collect the Returned Stamp Products before the date specified on the notice published in the newspapers, you will be considered for all purposes as having waived all your rights, title and interests in relation to the Returned Stamp Products and HKP will be entitled to dispose of the Returned Stamp Products at its sole discretion. Proof of delivery of the Returned Stamp Products will also be disposed of after twelve (12) months from the disposal date of the stamp products concerned. HKP reserves the right to recover from you all the costs and expenses incurred by HKP for the safekeeping of the Returned Stamp Products as well as the issuance of the said reminders and notices before disposal.

4.10 If your delivery address is located outside Hong Kong, all returned products will be kept by HKP pending your request on the second delivery. The period of this storage will last for six (6) months upon the first day of issue of that product or the order confirmation day (whichever is later). If the six (6) month period passes and no request has been received, a final reminder will be sent to your last known address. If we do not hear from you within one (1) month upon the issuance of the final reminder, you will be considered as having waived all your rights in the returned products. HKP will be entitled to deal with the returned products at its sole discretion. The proof of delivery of the returned products will be destroyed after twelve (12) months upon the day when HKP deals with the returned products. HKP reserves any right and entitlement to seek reimbursement on all the costs and expenses on the storage, delivery, processing of the returned products and issuance of reminders to you.

4.11 You or your representatives should check the condition and quantity of your Stamp Products Ordered upon receipt or collection of the same. HKP will replace any damaged Stamp Products Ordered, provided that (i) HKP has adequate quantity of the same product in stock; (ii) you have notified HKP or any Hong Kong Post Office in writing of the damage to your Stamp Products Ordered at your earliest convenience but in any event no later than seven (7) working days from the first day of the relevant new stamp issue or from the date of collection for members whose delivery addresses are ones of Hong Kong and one (1) month from the first day of the relevant new stamp issue or from the date of order confirmation (whichever is later) for members whose delivery addresses are outside Hong Kong; and (iii) HKP is satisfied that the damage is attributable to printing or production or handling errors by HKP. If you have notified HKP or any Hong Kong Post Office in writing of the damage to your Stamp Products Ordered before the aforementioned deadlines; and HKP is satisfied that the damage is attributable to printing or production or handling errors by HKP, HKP will arrange a refund when HKP do not have adequate quantity of the same product in stock for replacement. HKP will not be responsible for refund and/or replacement if (i) you fail to notify HKP or any Hong Kong Post Office in writing of the damage within the said periods; or (ii) the damage, in the sole opinion of HKP, has occurred after the stamp products are delivered to you.

4.12 If you select to receive Philatelic Link and notification of collection of stamp products by post or through email, HKP will not in any event be responsible for any late delivery, non-delivery or mis-delivery of such information. You shall notify HKP as soon as possible of any change to your correspondence or email addresses.

5. Arrangements on Bonus Points and Gift Redemption

5.1 Reward Schemes:

5.1.1 "Early Bird Bonus Scheme" – AOS account holders can join the "Early Bird Bonus Scheme" if they succeed to place orders for stamp products listed in the Guide of HK$50 or above (including delivery charges) during the Incentive Period. You, as a member of the scheme, will be awarded with one bonus point for every Hong Kong Dollar spent on Stamp Products Ordered in your Application during the Incentive Period. With the bonus points earned during the Incentive Period and the valid unused bonus point balance in your AOS account (if applicable), you will be able to redeem gifts according to the required bonus points specified in the Reward Scheme Leaflet.

5.1.2 "Member Reward Scheme" – You will be offered a reward under the "Member Reward Scheme" as specified in the Reward Scheme Leaflet if (i) you have newly registered for the AOS membership or you have registered as an AOS member in any one year during the five (5) years' period preceding the Incentive Period; and (ii) you successfully placed orders for any stamp products listed in the Guide of HK$50 or above (including delivery charges) during the Incentive Period.

5.1.3 "Thank You Perk" incentive scheme – You will be offered a reward under the scheme of "Thank You Perk" as specified in the Reward Scheme Leaflet if you have (i) registered for the AOS membership since last year; and (ii) placed orders for stamp products listed in the Guide of HK$100 or above (including delivery charges) through the same account during the Incentive Period.

5.1.4 "Young Collectors Bonus Scheme" – You are eligible to become a "Young Collector" if (i) you were born on or after 1 January 2007; and (ii) you are an AOS account holder. As a Young Collector, if you succeed to place orders for any stamp products listed in the Guide of HK$100 or above (including delivery charges) during the Incentive Period, you will be awarded with a gift under the "Young Collectors Bonus Scheme" as specified in the Reward Scheme Leaflet.

5.1.5 "Young Collectors Retention Scheme" – You will be offered a reward under the "Young Collectors Retention Scheme" as specified in the Reward Scheme Leaflet if (i) you have been a member of the "Young Collectors Bonus Scheme" under AOS since last year; (ii) you were born in 2006; and (iii) you succeed to place orders for stamp products listed in the Guide of HK$50 or above (including delivery charges) during the Incentive Period. This reward can be offered only once in 2026. If you have already been rewarded with it for 2026 AOS (January to June), Hongkong Post will not reward it again for 2026 AOS (July to December).

5.1.6 "Member-Get-Member Reward Scheme" – You will be regarded as an "Existing Member" if (i) you have registered as an AOS member in any one year during the five (5) years' period preceding the Incentive Period; and (ii) you have placed orders for any stamp products listed in the Guide of HK$50 or above (including delivery charges) through the same account during the Incentive Period. Otherwise, you will be regarded as a "New Member". If an Existing Member recommends a New Member to join the AOS, and that if each of the Existing Member and the New Member succeed to place orders for any stamp products listed in the Guide of HK$50 or above (for Existing Member) and of HK$100 or above (for New Member) (including delivery charges) during the Incentive Period, each of them will be offered a reward under the "Member-Get-Member Reward Scheme" as specified in the Reward Scheme Leaflet. Under the "Member-Get-Member Reward Scheme", each New Member can only identify one Existing Member as his/her referrer and is required to state the AOS account number and name of that Existing Member. Each New Member (counted on the basis of each individual proof of identity) is entitled to such referral once only. A New Member and an Existing Member cannot be the same person.

5.1.7 "Order Plans Special Reward" – You will be awarded with a gift under the "Order Plans Special Reward" as specified in the Reward Scheme Leaflet if you select to use (i) the Auto-order Plan; or (ii) the Flexi-order Plan to place a standing order for one or more than one stamp series, and succeed to place orders for any stamp products specified in the Guide of HK$50 or above during the Incentive Period. The gift can be rewarded once only in 2026. If the gift has already been rewarded from 2026 AOS (January to June), Hongkong Post will not reward it again in 2026 AOS (July to December).

5.1.8 "Amazing Rewards" – You will be awarded with a gift under the "Amazing Rewards" as specified in the Reward Scheme Leaflet if you succeed to place orders for any stamp products listed in the Guide up to the designated amount (including delivery charges) during the Incentive Period.

5.1.9 "ShopThruPost Reward Scheme" – You will be awarded with incentive gift(s) and extra bonus points under the "Early Bird Bonus Scheme" as specified in the Reward Scheme Leaflet if you succeed to place orders for any stamp products listed in the Guide up to the designated amount (including delivery charges) via "ShopThruPost" during the Incentive Period.

5.2 Earning of Bonus Points and Gift Redemption:

5.2.1 Bonus points will be earned under the "Early Bird Bonus Scheme" only when an AOS account holder succeeds to settle the payment or HKP succeeds to debit the payment. Bonus points earned are non-transferable to other AOS account holder(s) or to any other AOS account(s), even if those accounts under the name of the same AOS account holder.

5.2.2 HKP's acceptance of the application for gift redemption is subject to whether the AOS account holder has earned sufficient bonus points before the delivery of redeemed gift and the stock availability of the selected gift item(s). No cancellation, alteration or replacement can be made once an application of redemption is accepted by HKP. Under no circumstances can any of the gift(s) redeemed be exchanged for cash or used to settle the payment of HKP's any services.

5.2.3 AOS account holders who have their accounts terminated early due to failure to settle the payment for any stamp products will be disqualified from the "Early Bird Bonus Scheme" and required to return to Hongkong Post Philatelic Bureau all the gifts awarded. All AOS account holders are entitled to have any unused bonus points earned or accumulated during the year carried forward to the following year, up to a maximum of three (3) years starting from the year in which such bonus points are earned. These unused bonus points can be used for the redemption of gifts of the year by the end of the third year (i.e. December 31), subject to the stock availability of the gift and whether the account has sufficient bonus points for redemption at the time when the gift is to be released. Bonus points will lapse on expiry.

5.2.4 Redemption of gifts is subject to sufficient bonus points earned by the AOS account holder after he/she succeeds to settle the payment with HKP or HKP's successful debit for the order placed and/or valid bonus point balance in the AOS account. If you cancel or vary the quantity or types of stamp products ordered under the Auto-order Plan or the Flexi-order Plan after receipt of the gift(s) redeemed with the bonus points earned during the Incentive Period, resulting in insufficient bonus points for the redemption, HKP reserves the right to charge you the amount equivalent to the number of insufficient bonus points (1 bonus point equals to HK$1) or to demand your return of the gift(s) in good condition. If you cancel or vary the types of stamp products ordered under the Auto-order Plan or the Flexi-order Plan, resulting in conditions for redeeming "Order Plans Special Reward" cannot be met, Hongkong Post reserves the right to demand your return of the gift(s) in good condition or take other recovery actions.

5.2.5 Arrangements on the collection/delivery of gifts and/or rewards under the various rewards schemes are specified in the Reward Scheme Leaflet, which may be revised by HKP at its discretion from time to time.

5.3 If the quantity of gifts and/or rewards reserved for the reward schemes (as the case may be) falls short of supply, HKP reserves the right to distribute the gifts and/or rewards on a first-come-first-served basis, by drawing of lots, or any other ways as HKP may specify from time to time.

5.4 HKP reserves the right to revise, from time to time, the terms and conditions of the "Early Bird Bonus Scheme", the "Young Collectors Bonus Scheme", the "Member-Get-Member Reward Scheme", the "Member Reward Scheme", the "Thank You Perk" incentive scheme, the "Young Collectors Retention Scheme", the "Order Plans Special Reward", the "Amazing Rewards"and the "ShopThruPost Reward Scheme" as set out in these Terms and Conditions, including the distribution of gifts and/or rewards and the allocation of bonus points under these schemes, without giving prior notice.

5.5 If you fill in your birthday month in your Application, HKP will endeavour to send you a birthday greeting (one per person) by ordinary mail to your correspondence address stated in your Application or your last known address in the month of your birth. HKP will not be responsible for any non-delivery, late delivery or mis-delivery of the birthday greeting. Order submitted to or placed with HKP during or after the month of your birth will not be entitled to any special reward for your birthday for the year.

6. Amendment of Terms and Conditions

6.1 Notwithstanding anything provided herein, HKP reserves the right to revise these Terms and Conditions by serving you a notice of no less than fourteen (14) working days. In addition, without prejudice to the generality of the foregoing, HKP may change the delivery or collection dates of all or any stamp products and gifts, as well as the Incentive Period, without giving you prior notice. You shall have no claim whatsoever against HKP for any such change.

7. Compliance and Limitation with Laws

7.1 Registered AOS account holders who place Orders through the online service of ShopThruPost shall be subject to the service agreement of ShopThruPost set out on the website at **shopthrupost.hongkongpost.hk**.

7.2 You undertake to comply with all the laws and regulations, whether of Hong Kong or elsewhere, which are applicable to you and the transactions entered into by you pursuant to these Terms and Conditions.

7.3 These Terms and Conditions constitute the whole agreement between HKP and you and supersede any previous agreements, arrangements or understandings between the parties hereto relating to the subject matter hereof. Each of the parties hereto acknowledges and agrees that each of them does not rely on any statements, undertakings, warranties or representations given or made by any of them relating to the subject matter hereof, save for those statements, undertakings, warranties or representations expressly set out in these Terms and Conditions.

7.4 No failure of any party hereto to exercise, and no delay in exercising, any right or remedy in respect of any provision of these Terms and Conditions shall operate as a waiver of such right or remedy.

7.5 If any provision of these Terms and Conditions shall be found to be illegal, invalid or unenforceable (whether in whole or in part) under any laws of any competent jurisdiction, such illegality, invalidity or unenforceability shall not affect the remaining provisions of these Terms and Conditions, all of which shall remain in full force and effect.

7.6 These Terms and Conditions will be governed by and construed in accordance with the laws of Hong Kong. The parties hereto irrevocably agree that the courts of Hong Kong will have exclusive jurisdiction to determine any claim, matter arising under or in connection with the interpretation or implementation of these Terms and Conditions or the exercise of any rights or the performance of any obligations arising under these Terms and Conditions.

7.7 The parties hereby declare that nothing in this Contract confers or purports to confer on any third party any benefit or any right to enforce any term of this Contract pursuant to the Contracts (Rights of Third Parties) Ordinance (Cap. 623).

8. Personal Data

8.1 You agree that any of your Personal Data collected by HKP through your Application for opening/maintaining an AOS account at any time and from time to time may be used for such purposes and disclosed to such persons in accordance with HKP's personal data collection and privacy policies set out in the Privacy Policy Statement published on HKP's website at **www.hongkongpost.hk**, which may be modified from time to time.

9. Other Important Terms

9.1 In addition to AOS, HKP is entitled at any time to sell any stamp products to the public on terms and conditions the same as or other than those stated in these Terms and Conditions.

9.2 Apart from the stamp products listed on the Application Form, all other special requests will not be considered.

9.3 If your delivery address is one of Hong Kong, unless expressly provided otherwise, each notice, demand or other communication given or made by you to HKP under these Terms and Conditions shall be in writing and delivered by hand or courier, or dispatched by prepaid local registered post or prepaid post, to "Hongkong Post Philatelic Bureau, 3/F, Hongkong Post Building, 8 Wang Kee Street, Kowloon Bay, Kowloon" or such other address as HKP has by at least fourteen (14) working days' prior written notice specified to you. Such notices, demands or other communications shall be deemed to have been properly given or made by you as follows:
(a) if delivered by hand or courier, upon delivery at the said address of HKP;
(b) if sent by post, two (2) business days after the date of posting.

9.4 If your delivery address is one of Hong Kong, unless expressly provided otherwise, each notice, demand or other communication given or made by HKP to you under these Terms and Conditions shall be in writing and delivered by hand or courier, or dispatched by prepaid local registered post or prepaid post, or sent by facsimile or email, to your correspondence address, facsimile number or email address (as the case may be) as you have submitted to HKP in your Application or such other correspondence address, facsimile number or email address as you have by at least five (5) days' prior written notice specified to HKP. Such notices, demands or other communications shall be deemed to have been properly given or made by HKP as follows:
(a) if delivered by hand or courier, upon delivery at your correspondence address;
(b) if sent by post, two (2) business days after the date of posting;
(c) if sent by facsimile or email, when dispatched.

9.5 If your delivery address is outside Hong Kong, unless expressly provided otherwise, each notice, demand or other communication given or made by you to HKP under these Terms and Conditions shall be in writing and delivered by hand or courier, or dispatched by prepaid post, to"Hongkong Post Philatelic Bureau, 3/F, Hongkong Post Building, 8 Wang Kee Street, Kowloon Bay, Kowloon" or such other address as HKP has by at least fourteen (14) working days' prior written notice specified to you. Such notices, demands or other communications shall be deemed to have been properly given or made by you as follows:
(a) if delivered by hand or courier, upon delivery at the said address of HKP;
(b) if sent by post, two (2) business days (local mail) or five (5) business days (non-local mail) after the date of posting.

9.6 If your delivery address is outside Hong Kong, unless expressly provided otherwise, each notice, demand or other communication given or made by HKP to you under these Terms and Conditions shall be in writing and delivered by hand or courier, or dispatched by prepaid post or e-Express service, or sent by facsimile or email, to your correspondence address, facsimile number or email address (as the case may be) as you have submitted to HKP in your Application or such other correspondence address, facsimile number or email address as you have by at least one (1) month prior written notice specified to HKP. Such notices, demands or other communications shall be deemed to have been properly given or made by HKP as follows:
(a) if delivered by hand or courier, upon delivery at your correspondence address;
(b) if sent by post, two (2) business days (local mail) or seven (7) business days (non-local mail);
(c) if sent by facsimile or email, when dispatched.

9.7 In case of any conflict or inconsistency arising between the English version and the Chinese translation of these Terms and Conditions, the English version shall prevail.